

MIP User Care

- FAQs
- Access Requests
- Support Requests
- Training Materials**
- Guides & Documentation

MIP Training

Learn the various MIP technologies through a variety of online tutorials and training classes.

- Service Pack 14 Training Manager Course
- Service Pack 14 Training Producer Course
- FEMA Project Officer Work Instructions
- MIP Overview
- OFIRM Tools Online Training
- MIP Workbench-Revisions
- Studies
- MIP DALT Tool Training
- MIP Sequencing Tool Training
- MIP Process Admin Training
- Content Manager
- Rapid Query Tool
- Amendments

SP14 training provides an overview of the new features and capabilities available on the MIP. Two training courses were developed - one for Managers and one for Producers.

Service Pack 14 Training Manager Course

This class is designed for mapping partner staff members who serve as overall project managers and are responsible for entering financial information and project status. It covers how to remain in compliance with Procedure Memorandum 33 - Additional Requirements for Induction in POCB Study Contracts and report the status of your projects to FEMA Regions. Topics in the Manager class include: Data Development Manager screens, Preliminary and Post-Preliminary Manager screens, quality Assurance (QA) screens.

- Manager Concept Slides
- Q&A Manager Tasks
- Manager Work Instructions- Manage Data Development
- Manager Work Instructions- Manage Preliminary Map Production
- Manager Work Instructions- Manage Post-Preliminary Processing

New Link:

Service Pack 15

New Section (mimic header for "Service Pack 14 Training Manager Course"):

Service Pack 15

Text under header (mimic text under "Service Pack 14 Training Manager Course"):

This slide deck provides an overview of the usability and functional changes introduced in Service Pack 15.

Add links:

Service Pack 15 Overview.pdf
Service Pack 15 Overview.txt