



FEMA



# The Mapping Information Platform

## Release 4.1 Service Pack 03

### Frequently Asked Questions (FAQ)

As part of its Flood Map Modernization (Map Mod) program, the Federal Emergency Management Agency (FEMA) developed the Mapping Information Platform (MIP). The MIP is a state-of-the-art, workflow-based system and Web portal that contains a variety of information and tools used for the management, production, extraction, and sharing of flood hazard data.

In March 2009, FEMA consolidated the existing technology infrastructure created during Map Mod, including the MIP, under one Customer and Data Services (CDS) contract to support its Risk Mapping, Assessment and Planning (Risk MAP) program.

In an effort to update information within the MIP, MIP Release 4.1 (R4.1) Service Pack 03 (SP03) will change the physical addresses for specific entities whenever those addresses appear in the MIP. This change will provide updated information to accurately reflect the physical addresses of CDS entities.

Below is a list of FAQs about SP03:

#### 1. What is the MIP?

The MIP is an online tool that provides for the management, production, extraction and sharing of flood hazard data. It is accessible at <https://hazards.fema.gov>. The MIP functions as a project management and accountability tool by providing FEMA with Earned Value (EV) and mapping project status for accurate reporting to Congress and stakeholders. It also offers FEMA, mapping contractors, and the general public instant access to flood map status reports. The MIP workflows standardize and facilitate complex map production, amendments, and revisions processes, which help to ensure consistent and user-identifiable products. The MIP also includes a content and data management application that captures engineering and mapping data artifacts, such as base maps and topographic data, as well as provides long-term online access and storage.

#### 2. What is SP03?

Release 4.1 SP03 updates the physical addresses of the Letter of Map Change (LOMC) Clearinghouse and GIS Data Depot within the MIP to reflect their new locations.

#### 3. What is the timeline for SP03?

The target deployment date for SP03 is Saturday, August 18, 2012. All updates are planned to occur within the regularly scheduled maintenance window. The MIP is expected to be back online by 5am on Sunday, August 19, 2012. Communications are ongoing to notify users of the Service Pack.

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**4. What are the changes?**

The purpose of this service pack is to update the addresses for the LOMC Clearinghouse and the GIS Data Depot. Wherever these addresses appear in the MIP, they will be changed to reflect the new address. Specifically the addresses will change as described in the table below:

Entity	Old Address	New Address
<b>GIS Data Depot</b>	GIS Data Depot FEMA Map Service Center 7390 Coca Cola Drive Suite 204 Hannover, MD 21076	GIS Data Depot FEMA Map Service Center 10400 Eaton Place, Suite 150 Fairfax, VA 22030
<b>LOMC Clearinghouse</b>	LOMC Clearinghouse 7390 Coca Cola Drive, Suite 204 Hanover, MD 21076	LOMC Clearinghouse 847 South Pickett Street Alexandria, VA 22304

**5. Where can I find out more about SP03?**

Additional information about SP03 can be found online at <https://hazards.fema.gov>.

Please contact MIP Help at [miphelp@riskmapcds.com](mailto:miphelp@riskmapcds.com) with any questions.